

# Jay Burnette

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## Education

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### University of Texas at Austin

#### Major in Computer Science

Relevant Coursework:

- Principals of Computer Systems
- Intro to Computer Security
- Declarative Programming
- Data Management
- Algorithms and Complexity
- Data Structures

### Bachelors of Science and Arts 2016

#### Minor in English

### Free Code Camp

Relevant Languages:

- HTML
- CSS
- Javascript

### Front End Development Certificate

## Experience

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January 2017 – April 2017

### Medical Center Hospital

IT Support Specialist Cerner

Odessa, Tx

- Tracking and resolving client and system issues via a support ticket system (GLPI).
- Transportation of sensitive hardware, including system servers and medical equipment.
- Administrating user accounts and virtual desktops within a windows 7 enterprise and windows 10 virtual desktop environment.
- Participation in configuration of in-house network to accommodate hardware and software in preparation for a system-wide Cerner & Windows 10 conversion.
- Configuration and deployment of wireless medical system components.

May 2015 – Aug 2015

### Medical Center Hospital

IT Support Specialist 1

Odessa, Tx

- Responsible for a system-wide inventory audit, accounting for thousands of pieces of equipment and editing their entries in Microsoft Access and GLPI based inventory systems.
- Tracking and resolving client and system issues via a support ticket system (GLPI).
- Hardware and Software troubleshooting, both in person and remotely via LANsweeper.
- Administrating user accounts and virtual desktops within a windows 7 enterprise virtual desktop environment.
- Configuration and deployment of computer system images to thin clients.

## Skills

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### Programming & Scripting Languages:

- C
- C++
- Java
- Javascript
- SQL
- CSS
- HTML
- JDBC
- CLINGO

### Frameworks, Tools, and Operating Systems:

- MagicDraw UML
- Host Gator
- Oracle DB 12C
- ODBC
- Windows 7 Server
- Unix
- Linux
- Windows XP, 7, Vista, 8, 10
- MacOS